



Knowledge grows

# Product Specification Guarantee



**Yara Guarantee:** Accurate Fertilizer Specification Every Time.  
This guarantee applies to all Yara blended and bagged fertilizer products.

## We fully guarantee:

Your rights to receive a fertilizer that when sampled and analysed to the requirements of The Fertilizer Regulations, will be found to conform to the legal requirement of the declaration on the bag.

We undertake to replace on a bag for bag basis, any product that fails to meet this obligation.

To commit ourselves to achieving the quality standards set out in our ISO 9001 Certification.  
To continuously seek product improvement by:

- Constantly reviewing and adopting relevant new developments in manufacturing and packaging processes and materials
- Listening to our customers preferences, for example we attach big bag liners to the outer bag for ease of emptying.

To provide advice on best practice to customers developed through our agronomic R&D programme and communicated through our FACTS registered sales force.

To handle any quality issues in a courteous, efficient and personal manner to ensure complete satisfaction now and for the future.

Signed on behalf of Yara UK Limited by:

**Maren Franke**  
Vice President, Yara UK & Ireland

This guarantee does not affect your statutory rights.

Not covered by this guarantee:

Any product wilfully damaged or not handled in accordance with the advice contained in the publication 'Facts on Safe Handling and Storage of Fertilizer'.

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